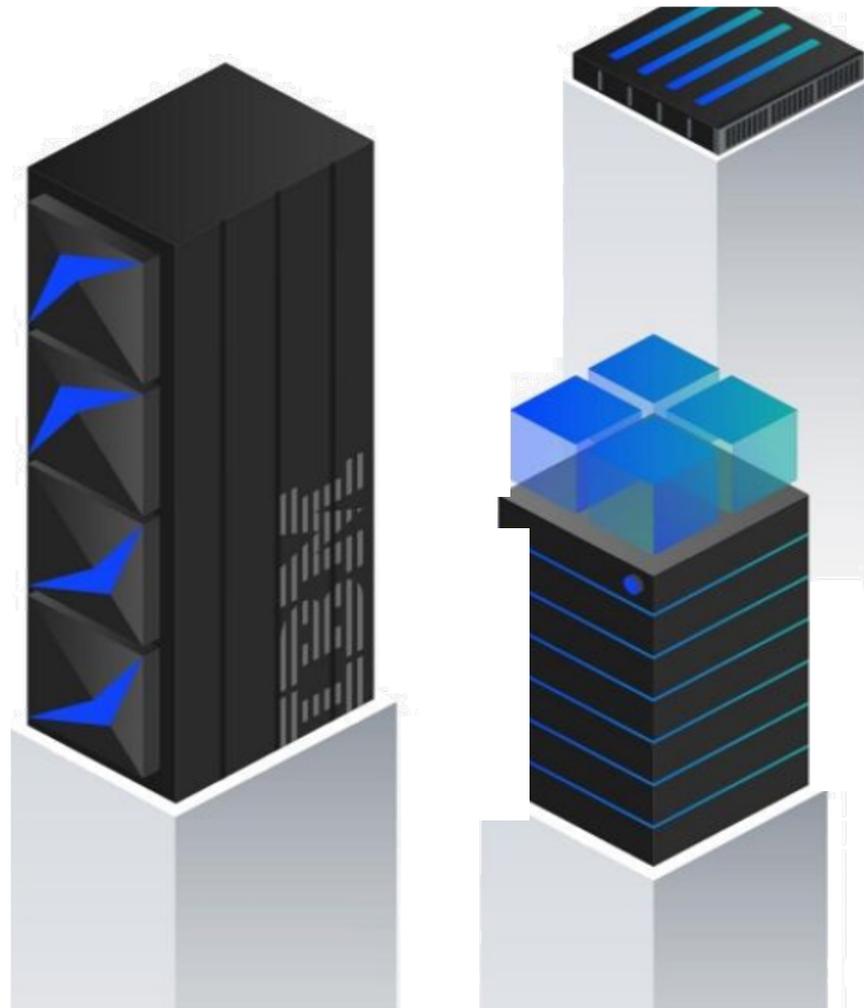


Zaščitite podatke z IBM Storage rešitvami (tudi v MS Azure)

David Kosmač

Acting Infrastructure Technical Sales Leader,
Eastern Europe Territories

david.kosmac@ibm.com

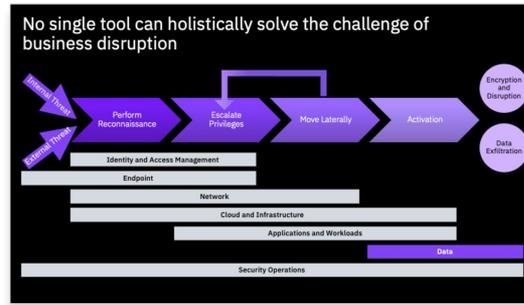


Agenda

1 Introduction



2 Data Resilience on primary storage: On-prem & IaaS



3 Data Resilience for SaaS data

Data protection for SaaS workloads

Backup-as-a-Service (BaaS) platform for protecting multiple cloud workloads

Data protection for Microsoft 365 users in the cloud

Diagram: Data protection in the cloud

Loss of data due to user and administrator errors

- Loss of data due to attrition
- Loss of data due to bad actors
- Loss of data due to cyber attack
- Recovery from prolonged outages
- Long-term accidental deletion

User-driven errors

- "I've misplaced a document... the file I've been told not to work anymore"
- "The document version I have is corrupted, all my changes are missing"
- "I accidentally deleted a parent task. I can't find the history anymore"

Admin-driven errors

- "I've updated the app on my site, but I need to roll back some changes"
- "The document version I have on my site, people can't see my latest changes"
- "A user left the company six months ago, but we forgot their retention policy"

Security-driven errors

- Malicious user clicks
- Management mistakes
- Service level agreement (SLA) compliance
- Legal discovery

17%
of Cyber Attacks are
Ransomware



26%
Clients who paid the ransom still
could not recover the data

23
days, average recovery after a
ransomware attack

2X
Cyber Attacks YTY

21%
dormant threats,
up from 5% YTY

45%
45% of production data affected

Data Resilience

Why Act Now?

Ransomware-as-a-Service (2020) → Military Grade Malware (2022+)

Malware	MBR	GPT	Files	Associated Ransomware	Target OS	Languages
WhisperGate	Y	N	Y	Y	Windows	C++ (Stage 1) .NET (Stage 2, 3)
HermeticWiper	N**	N**	Y	Y	Windows	C, Assembly
IsaacWiper	Y	N**	N	N	Windows	C, C++, Assembly
DesertBlade	?	?	Y	N	Windows	Golang
ACIDRAIN*	N/A	N/A	Y	N	Linux (MIPS)	C
CaddyWiper	Y	N	Y	N	Windows	C
DoubleZero	N**	N**	Y	N	Windows	.NET
AwfulShred	Y	Y	Y	N	Linux	Bash
SoloShred	Y	Y	Y	N	Solaris	Bash

Table 1: High-level overview of each wiper's functionality (Source: Recorded Future)

* ACIDRAIN targets satellite modems, not desktop operating systems, so some fields may not be relevant.

** Although the MBR/GPT may be recoverable (or not affected at all), the wiper destroys the filesystem or critical files that prevent the system from successfully booting.

[Overview of the 9 Distinct Data Wipers Used in the Ukraine War \(recordedfuture.com\)](https://www.recordedfuture.com/insights/9-distinct-data-wipers-used-in-the-ukraine-war)

How long does an attack actually take?

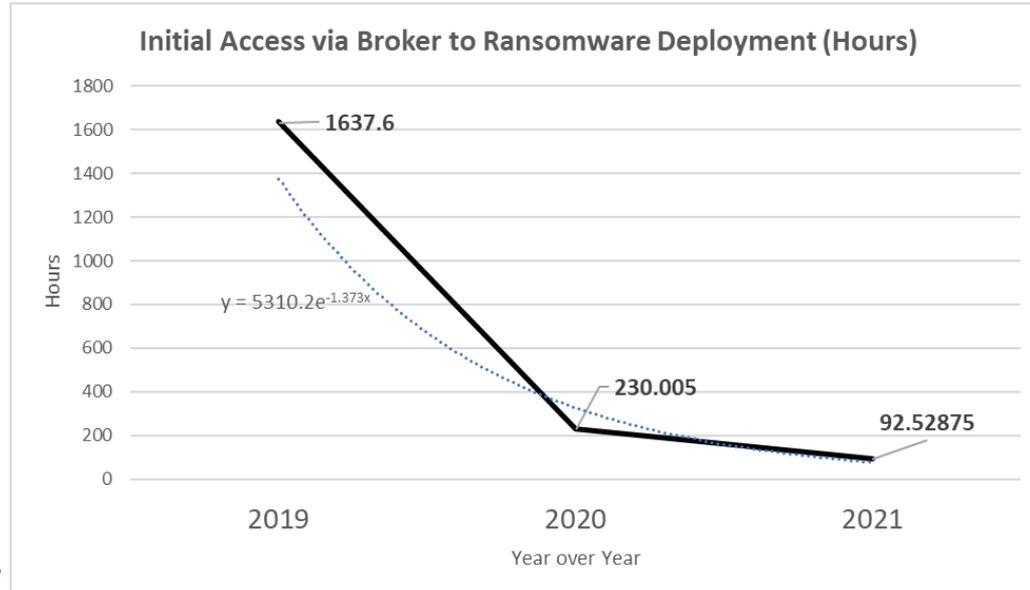
- **2019: 2+ months** — The TrickBot (initial access) to Ryuk (deployment) attack path resulted in a 90% increase in ransomware attacks investigated by X-Force Incident Response (IR) in 2019.
- **2020: 9.5 days** — Increased initial access broker economy and RaaS industry built upon a repeatable ransomware attack lifecycle established in 2019.
- **2021: 3.85 days** — Large scale malspam campaigns such as with BazarLoader and IcedID and increased speed to transition access to ransomware affiliates like Conti.

Linux threats on the rise

146%

year-over-year increase in Linux ransomware innovation across cloud environments

Sources: 2022 IBM X-Force Threat Intelligence Report; 2021 IBM Security Cost of a Data Breach Report



Business Impacts of Cyber Attacks



€ 10M
for noncompliance of Operational Resilience regulations



EU regulations: DORA & NIS2

NIS2 PROPOSED PENALTIES:

At least 10.000.000 EUR or up to 2% of the total worldwide annual turnover whichever is higher. CEOs or legal representatives can be suspended.

DORA PROPOSED PENALTIES:

Can impose criminal penalties. Third parties may be fined 1% of the average daily worldwide turnover.

APPROVALS

- Provisions of NIS2 directive approved.
- Final text of DORA approved.

2020 to 2022

2022 to 2024

TRANSITION AND ADOPTION PERIOD

A period of 24–36 months after the final publication of the regulation before they become laws and penalties are enforced.

ENFORCEMENT AND PENALTIES

Enforcement of laws by competent authorities.

2025+

Under the current NIS Directive, equivalent authorities include the ANSSI in France, the BSI in Germany and the CCB in Belgium.

DORA & NIS2

What are NIS2 and DORA?

DORA: Regulatory framework on digital operational resilience.

NIS2: Legal measures to boost the overall level of cybersecurity in the European Union (EU).

What are the Objectives?

DORA: Aims to harmonize existing legislation to establish a unified digital framework for firms to adapt to and **endure all types of ICT-related disruptions and threats.**

NIS2: A broader set of **mandatory security measures and new incident notification requirements** for essential and important entities.

What are the scopes?

DORA: Full **financial sector**. Additional firms which will include Cloud resources, data analytics and audit.

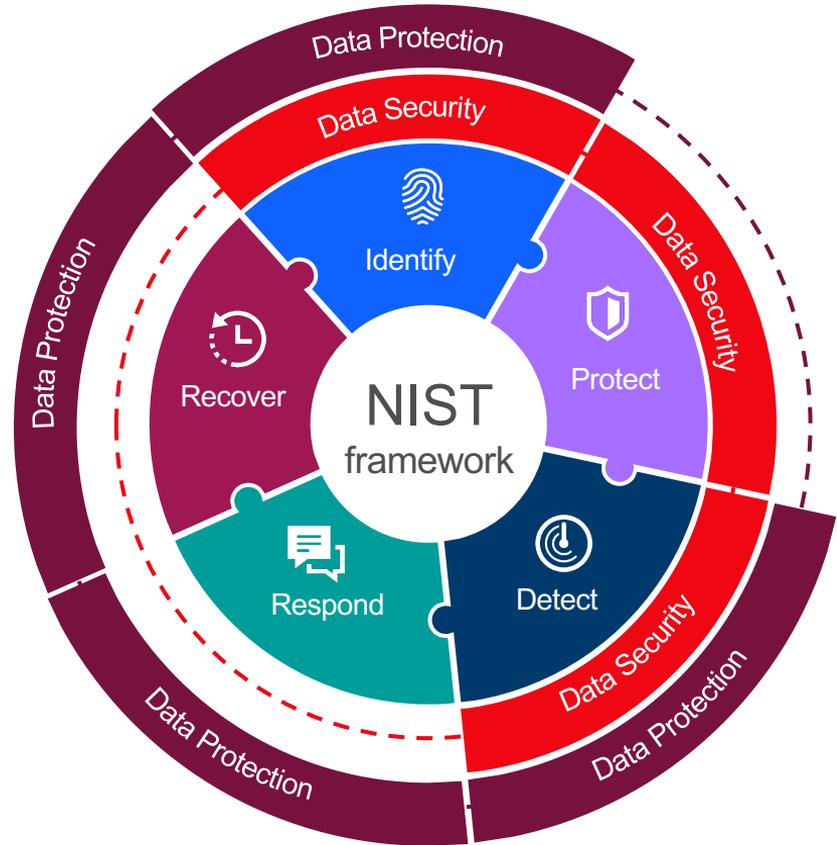
NIS2: Essential entities such as energy; transport; banking; etc. and *important entities* such as food production, processing; manufacturing; digital providers etc..

Organizations Need Integrated Data Protection and Security

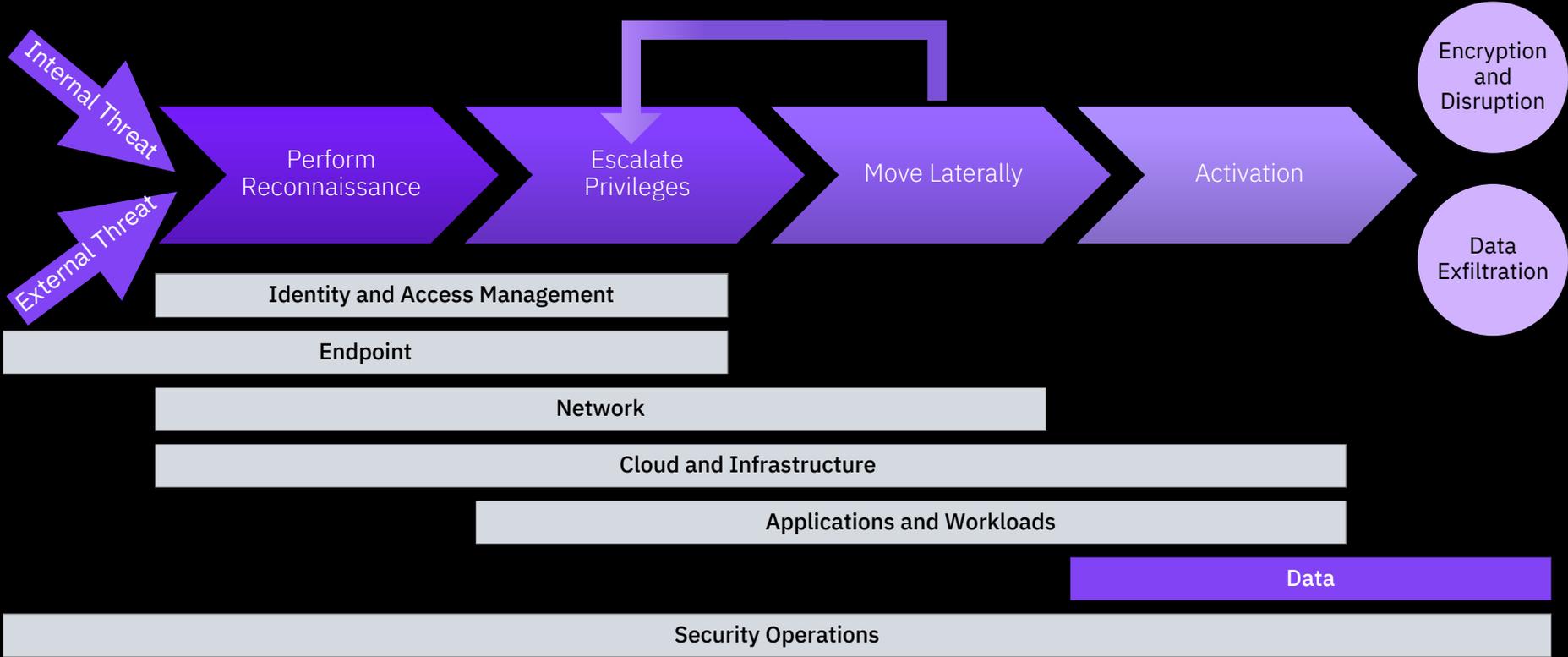
Data Protection is primarily reactionary and does not help avoid attack

Data Security helps detect and prevent attacks, but nothing to recover

Together, data protection and security fulfill the NIST framework = Data Resilience



No single tool can holistically solve the challenge of business disruption



Key Data Resilience Questions

Key Questions



Can I recover quickly?



Can I recover cleanly?



Can I recover completely?

Is YOUR Business Resilient?



Predict attacks
Cyber attack prevention
Respond to Cyber Attacks

Minimize/eliminate downtime
Protect from infrastructure failures
Avoid data loss from disasters

Immutable data copies
Malware scanning
Business Recovery Automation

Understand your BLIND SPOTS

Capability Steps to Data Resilience



AUTOMATION

Simplified operations plus ability to test and prove recoverability
Integration between Cyber Security & Cyber Resiliency



RECOVERY

Rapid business recovery in minutes to hours
Avoid paying ransomware



DISCOVERY

Understand when defences have been compromised
Malware scanner and data pattern insights



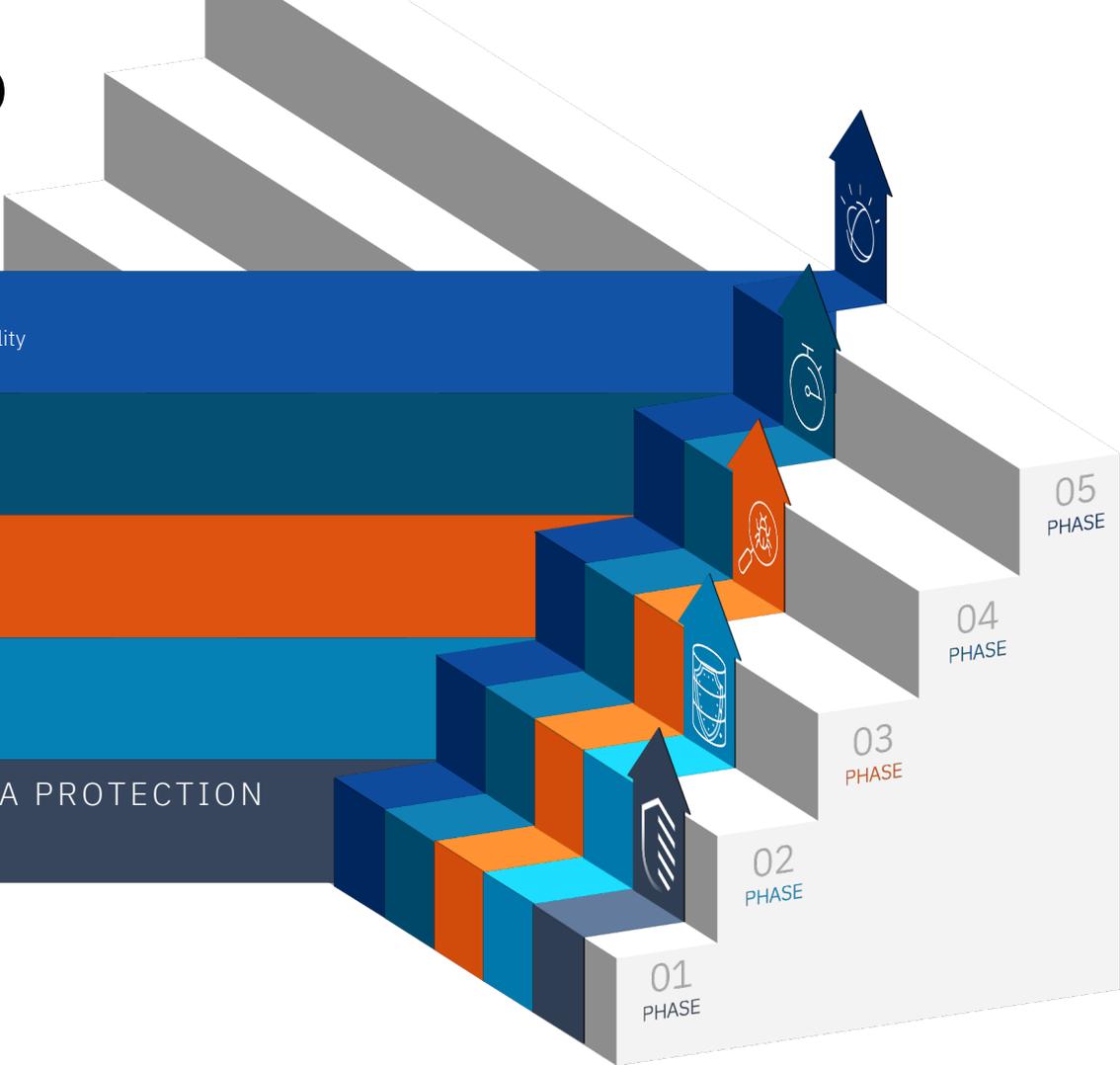
SECURE IMMUTABILITY

Recoverable data points
Incorruptible, data can not be deleted



FOUNDATIONAL SECURITY & DATA PROTECTION

Predict, prevent, and respond SIEM Consultation, SOAR, XDR
Protect from infrastructure failures and Natural disasters



Minimum Viable Company

Workloads that are costing the business money every second/minute/hour they are non-operational

Full Company Recovery

All workloads including non-critical workloads for back-office etc.

Primary
Workloads

Corruption Discovery

Mins/Hrs/days

Recovery Time

Mins/Hrs/days

Data Retention

Days/weeks/months

Storage Medium

On Array/Off array

Secondary
Workloads

IBM Storage supports amazing data resiliency

Safeguarded Copy

- Immutable, on-array, data snapshots
- Can't be modified
- Can't be deleted
- Invisible to bad actors

Cyber Vault

- Early detection of cyber threats
- Easy ways of assessing data viability
- Rapid recovery of compromised data
- Process automation



Storage Virtualize for
Public Cloud



IBM SAN Volume
Controller



IBM Scale System ESS3500



IBM FlashSystem 5200



IBM FlashSystem 7300



IBM FlashSystem 9500

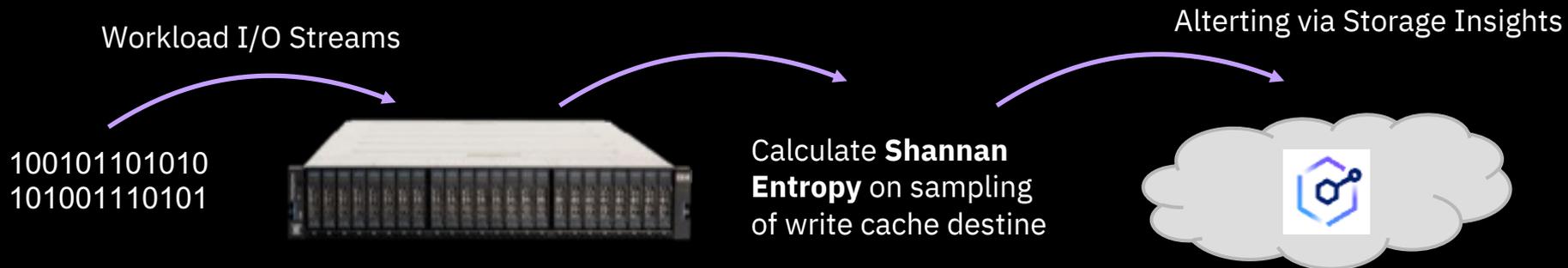
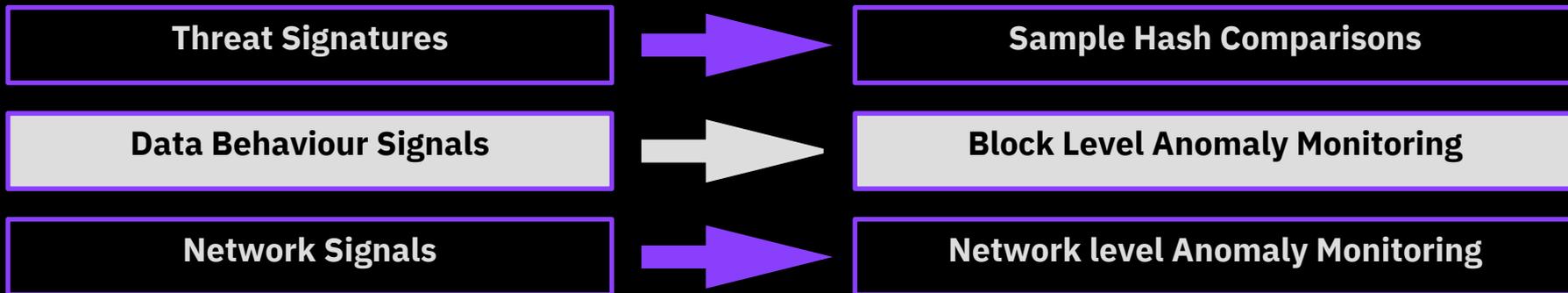


IBM Storage DS8900F

*now also on NEW FS5045

Inline data corruption detection

How do we detect ransomware on IBM Storage?



Cyber Threat statistics used to detect signs of ransomware encryption

Est. 2003

SVC20

**20 years of
Storage Virtualization**

IBM Safeguarded Copy for Microsoft Azure

Also on: DS8XXX, FlashSystem, SAN Volume Controller, and Spectrum Virtualize

Automatic

creation of copies on a scheduled basis

Immutable

point-in-time copies of production data

Isolated

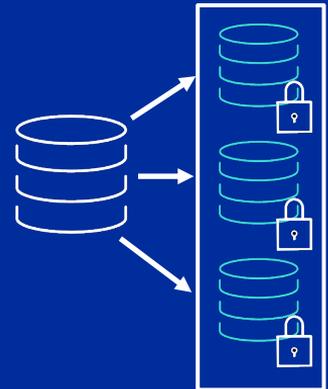
logical air-gap offline by design

Fast

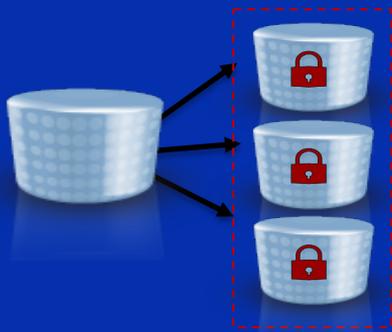
restore from copies on primary storage

Prevents modification

or deletion of copies due to user error, malicious destruction, or ransomware attack



Protected Copies of Data: Safeguarded Copy (SGC)



Can **not** be mapped to a host

Immutable:

Can **not** be written or read by an application

Automatically created and deleted based on a predefined **schedule**

Protected Copies of production volumes

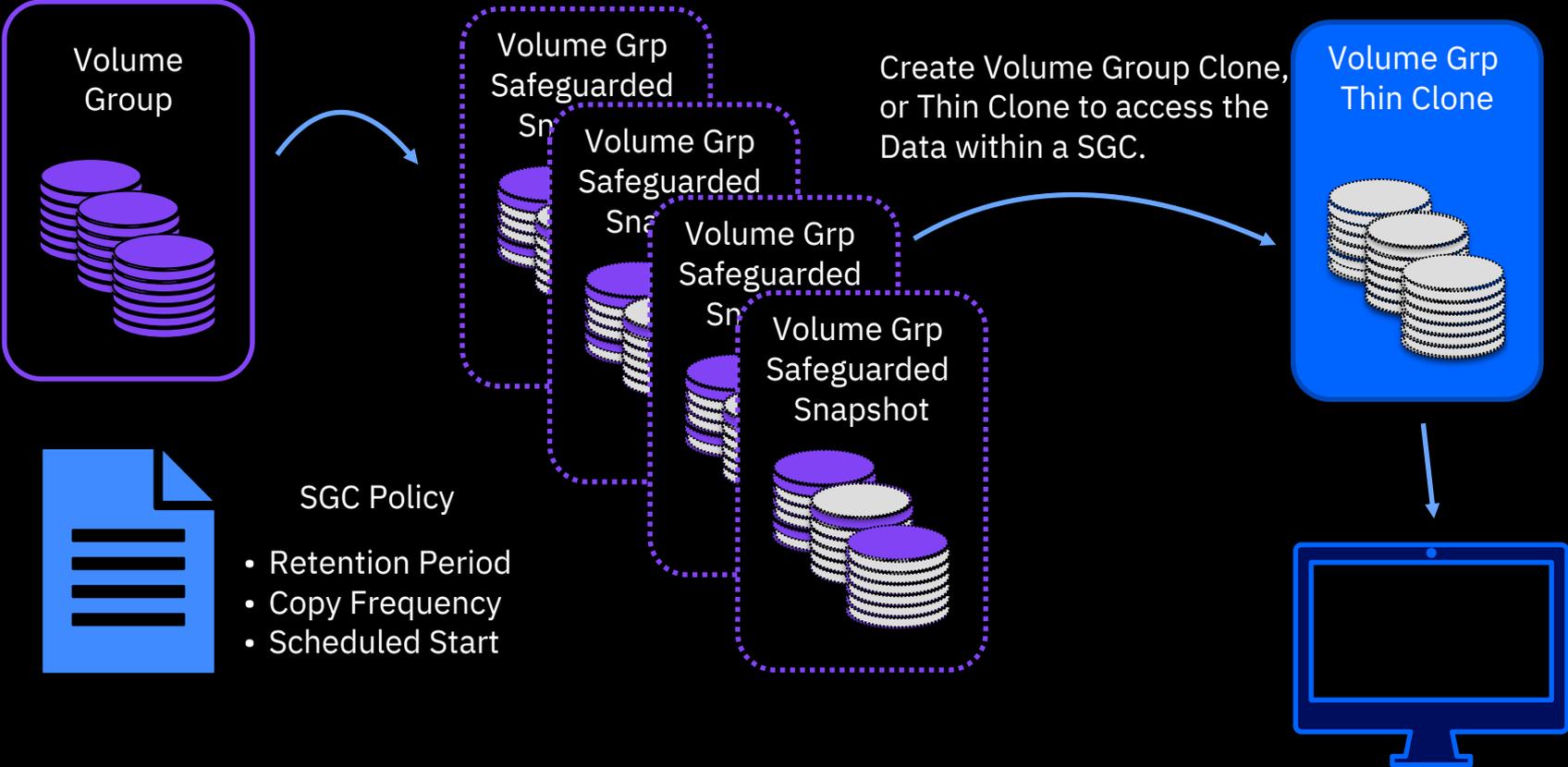
Thinly-provisioned, space efficient and point-in-time

Built on existing FlashCopy snapshot technology

Stored in a **Safeguarded copy location:**

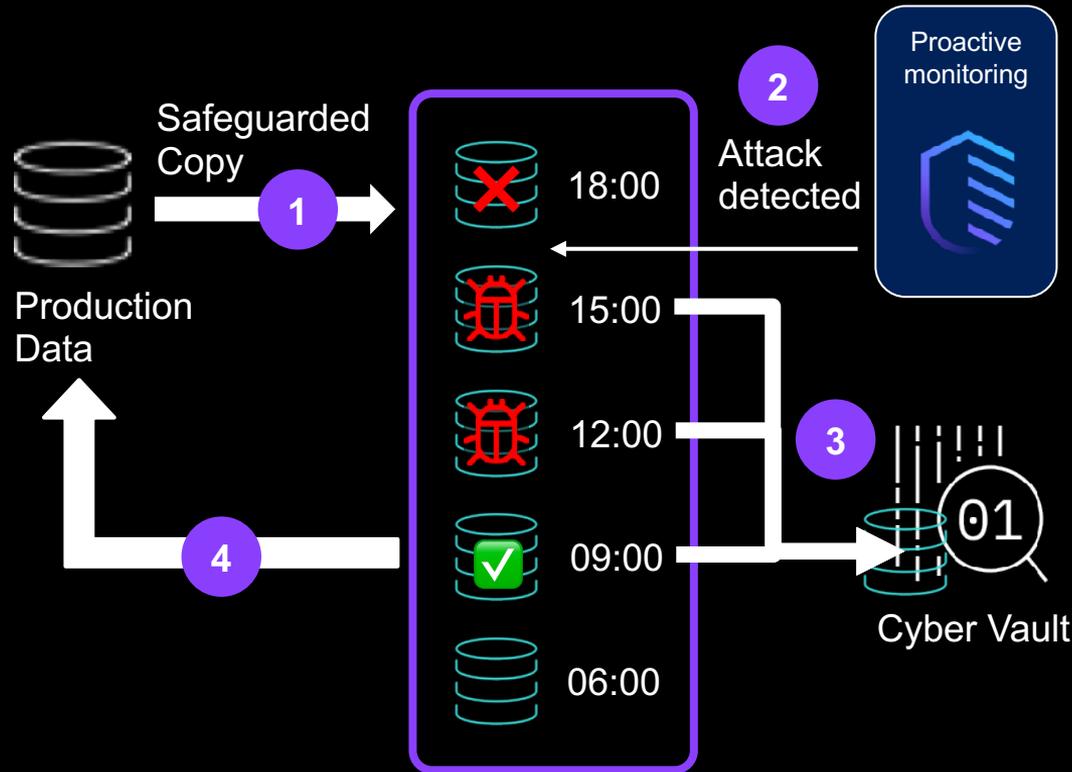
- Uses either Child Pool technology or copy resides in same pool as the source volume
- Logical separation from other volumes
- Capacity control
- Access restrictions (separation of duties)

How does SGC work?



Using Safeguarded Copy

Example - building and using a Cyber Vault

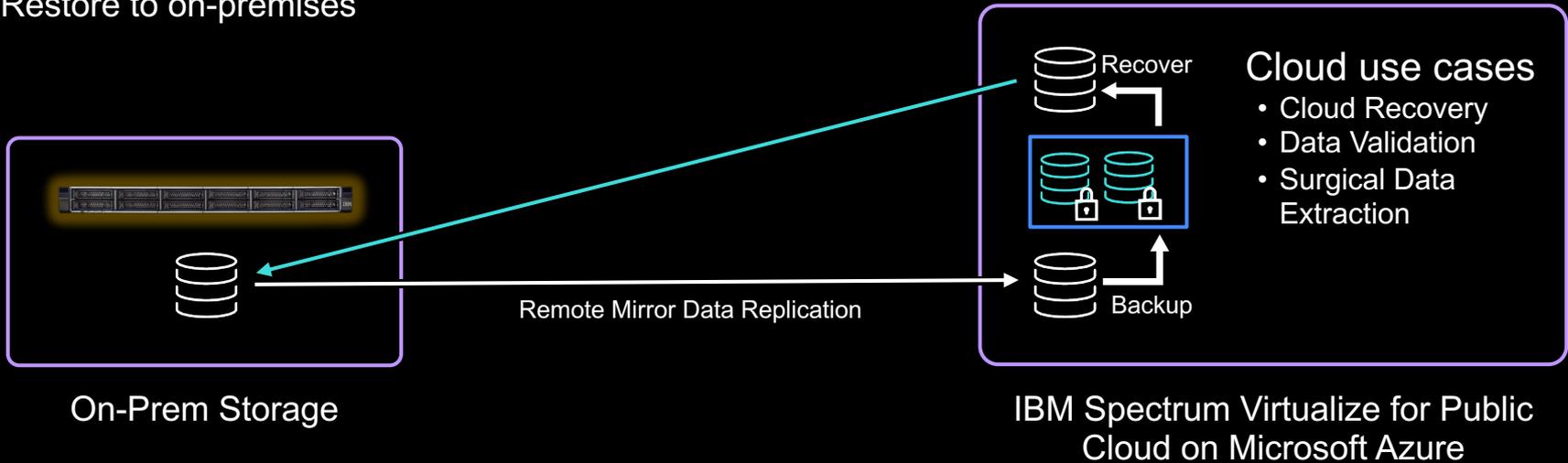


1. Safeguarded immutable copies created throughout the day
2. Attack detected by monitoring software
3. Restore volumes to Cyber Vault and run tools to validate if data corrupted
4. Clean copy quickly identified and restored to production

New Safeguarded Copy deployment models with Azure

Safeguarded Copy on Azure can protect cloud-hosted data and data from on-premises storage

- Replicate operational data to Microsoft Azure
- Create protected Safeguarded Copy backups providing greater separation from potential on-prem threats
- Do recoveries in the cloud
- Restore to on-premises



Simple deployment on Microsoft Azure

Available from the Azure Marketplace

1 Purchase IBM Spectrum Virtualize for Public Cloud

Order through your IBM Business Partner

Easy ordering in conjunction with IBM FlashSystem

2 Deploy IBM Spectrum Virtualize for Public Cloud from Azure Marketplace

Find IBM Spectrum Virtualize for Public Cloud on Azure Marketplace.

Select VM type

Cluster is deployed automatically, along with a quorum VM and a minimum set of Azure managed disks

IBM Spectrum Virtualize for Public Cloud

Consistent function across on-prem and public cloud platforms

Consistent APIs, Ansible support, management, user interface

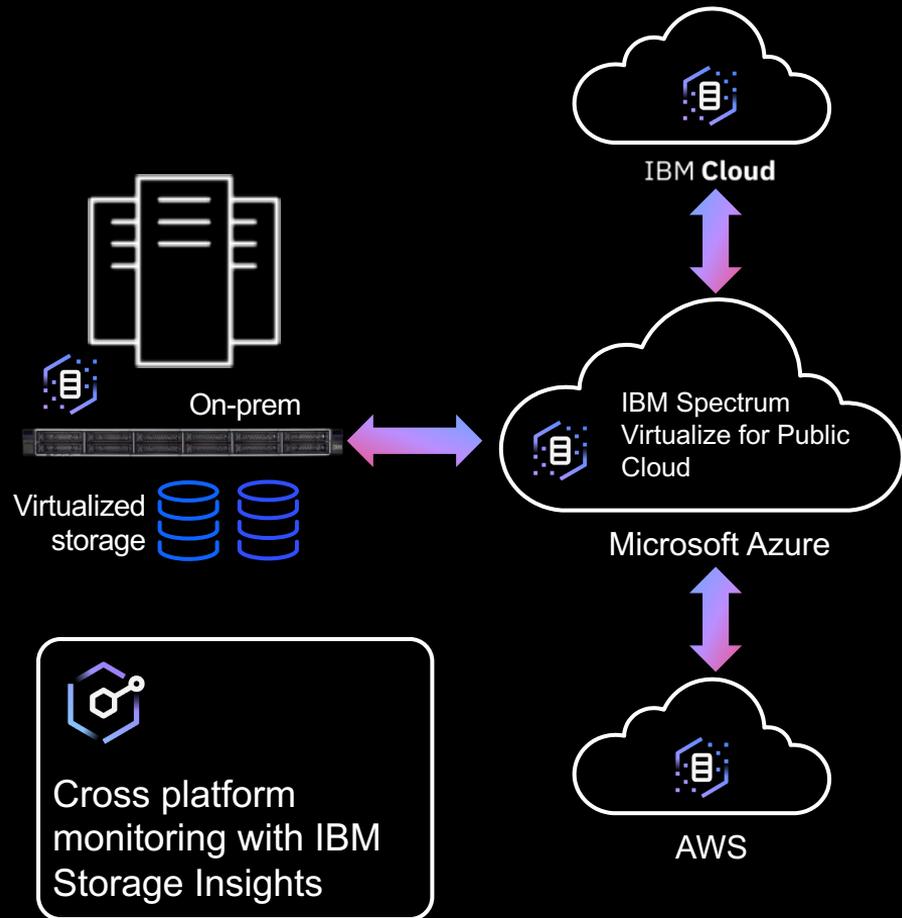
Integrated with cloud platform deployment

Ideal for common cloud use cases

DR (on-prem to cloud or cloud to cloud)

Cloud DevOps

Data migration (between on prem and cloud or cloud to cloud)



Included Features

IBM Spectrum Virtualize for Public Cloud is an all-inclusive license that gives you access to key Volume Management, DR and Point in Copy Features that work on all supported Public Clouds

Volume Management

- Thin Provisioning w/Zero Detect
- Volume Mirroring (Thick to Thin, Compressed)
- IBM EasyTier
- Data Reduction Pools with Compression and Deduplication
- VMware vVol certified
- **Clustering for capacity and performance**

DR and HA

- IBM **MetroMirror** Sync Replication (300km)
- IBM **GlobalMirror** Async Replication (80ms roundtrip)
- IBM **GlobalMirror w/Change Volumes** Async Replication (5min - 24 hr)
- Native **IP Replication** w/Network Artificial Intelligence and Compression

Point in Time Copy

- IBM **FlashCopy** of volumes for backup, continuity and application test
- 256 copies of source
- 255 consistency groups
- **Incremental** copies
- **Cascaded** copies
- Thin Provisioned, Compressed, Copies in different pools
- Simple 'Reverse' Operation
- IBM **SafeGuarded** Copy for immutable snapshots

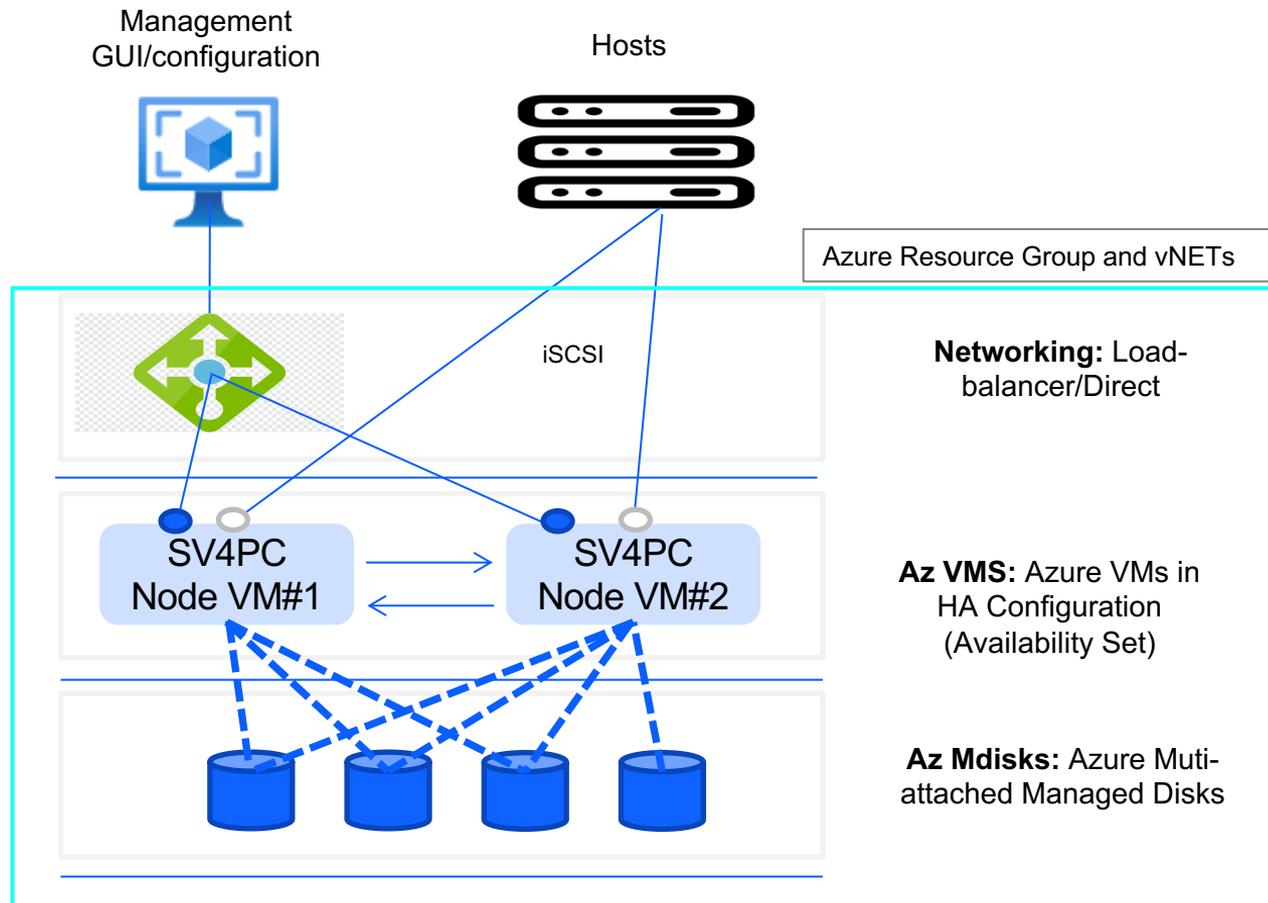
Deployment

- Azure Marketplace (Azure Apps)
- 20 EBS Volumes, 31 Azure Managed Disks
- 3 Types of Azure VMs supported
- Premium and Standard SSD Azure Managed Disks
- WW Support
- **AWS and Azure Gov Cloud**

IBM Spectrum Virtualize for Public Cloud on Azure: Architecture

Design Highlights :

- Storage controllers are modelled as Azure VMs in a High Availability (HA) Configuration
- Customer has a choice of VMs based workload requirements
- High Availability:
 - In order to support IP Failover of the cluster, the Microsoft Azure IP Load Balancer service is used between
 - Shared Azure Managed disks for Fast backend Failover



Use Cases: Spectrum Virtualize for Public Cloud

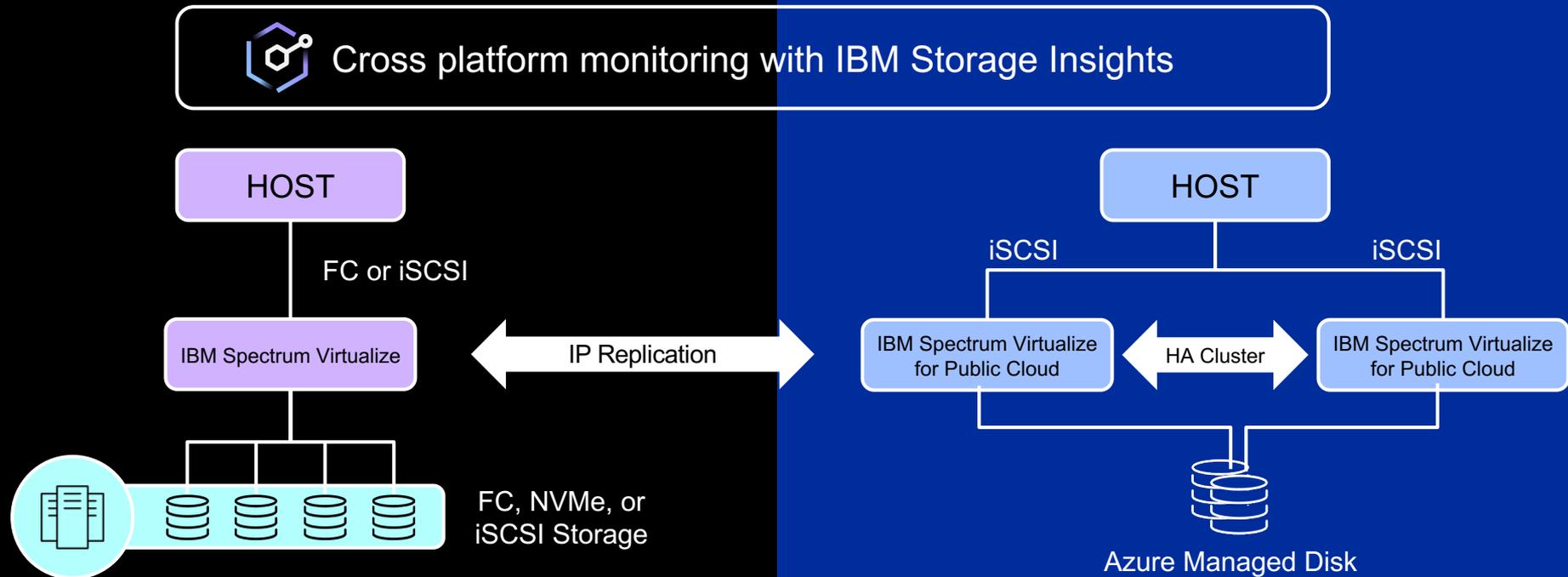


Optimize Public Cloud Block Storage	Extend On Premises to Hybrid MultiCloud	Business Continuity on Public Cloud	Protection of Data in Public Cloud
<ul style="list-style-type: none">• Lower Cost, Improve Performance of native Public Cloud IaaS• Thin-Provisioned Volumes, Space Efficient Snapshots, AI based Auto Tiering, Data Reduction Pools with Compression and Dedupe• Increase Scalability of Public Cloud Storage for Enterprise Apps	<ul style="list-style-type: none">• Add cloud capabilities to existing Storage on Prem• Temporary or permanent data migration to/from Public Clouds, and between Public Cloud providers.• Move data to cloud resources, such as containers, VMs.• Consistent Management	<ul style="list-style-type: none">• Create a DR site in the public cloud• Synchronize local storage data with sync or async storage replication• Protect on prem data for virtualized, containerized, or bare metal applications• Integrate an 'air gap' solution to protect against cyber threats	<ul style="list-style-type: none">• For workloads moved to cloud• Use Sync or Async Mirror to protect cloud data center deployments• Supported within and between disparate Cloud Provider data centers

IBM Spectrum Virtualize for Public Cloud on Microsoft Azure

On Premises

On Azure, IBM Spectrum Virtualize for Public Cloud is built on Azure Virtual Machine instances and Managed Disk (Standard or Premium) storage up to 922TB



IBM Storage Sentinel



A purpose-built solution for scheduling, scanning and identifying potential recovery copies

AUTOMATION

SYSTEM



Simplifies administrative actions

Proactively validates primary data

Enables rapid ransomware attack recovery

Simple, automated repeatable process

Storage Sentinel Analytics for

Epic

SAP HANA

ORACLE®

Metadata:

Types the file and validates the extension

Integrity:

Validates structure based on the type of database

Content:

Validates page headers. Identifies pages found corrupted/encrypted



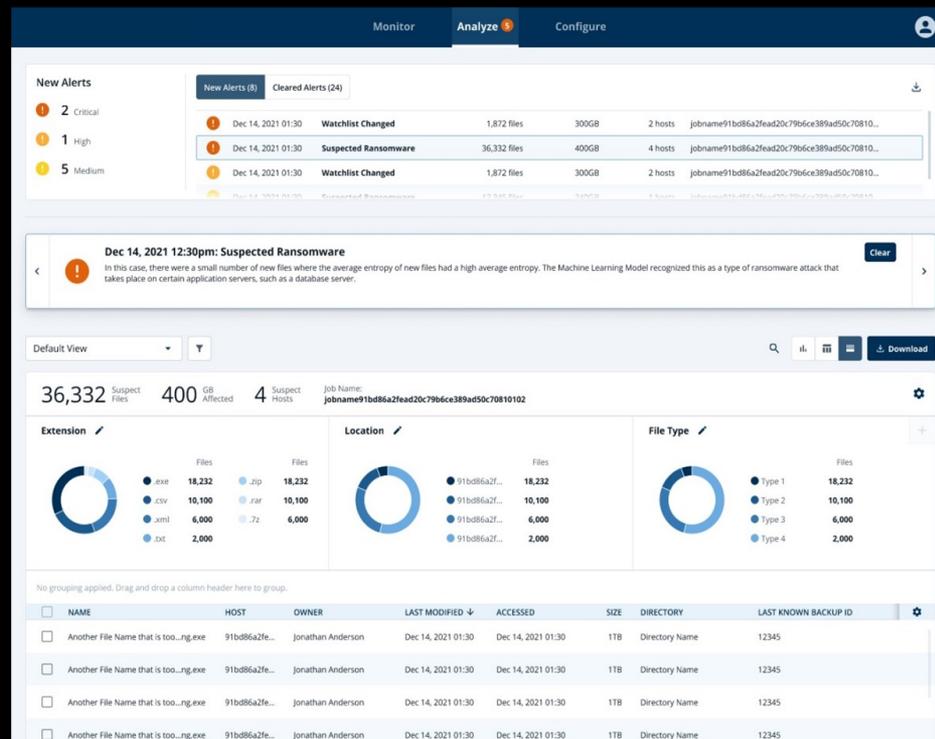
IBM Storage Sentinel;

- Sentinel 1.1 – 22Q2
 - Scan EPIC Cache and IRIS databases running on Linux
- Sentinel 1.1.1 - 22Q3
 - Scan SAP HANA databases (SUSE)
- Sentinel 1.1.2 - 22Q4
 - Scan SAP HANA databases on RHEL 8
- Sentinel 1.1.3 – 23Q1
 - Scan EPIC databases running on AIX
- ***Sentinel 1.1.4 – 23Q2***
 - Scan Oracle DB on Linux (RHEL + SUSE) or AIX
 - Oracle Versions 12c, 18c, 19c (Standalone)
 - AIX7.2 (7.3 in testing)

IBM Storage Sentinel Analytics



- Full content analytics provide comprehensive insight into data
- Compares snapshots over time to detect unusual patterns due to a cyber attack
- 200+ analytics that are indicative of corruption due to a ransomware attack
- The only cyber analytics solution that inspects file metadata and content
- Machine learning models that have been trained on thousands of variants
- 99.5% confident in detecting corruption



IBM Storage Sentinel

Automated Cyber Resilience and Recovery



Protect

SLA-based
Isolated & Immutable Snapshots

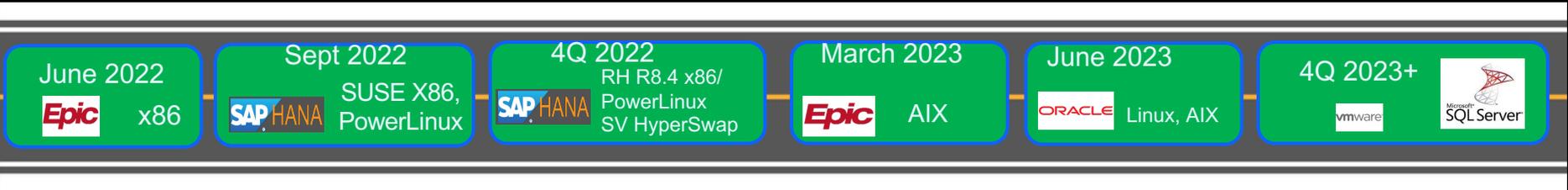
Verify

Automated Anomaly Scanning Engine

Recover

Safe Recover Point Identification

Rapid Data Recovery



[IBM Storage Copy Data Management Ransomware Detection on EPIC Cache and Iris workloads – Demo](#)

Data protection for SaaS workloads

Data protection in the cloud.

- Loss of data due to attrition
- Loss of data due to bad actors
- Loss of data due to cyber attack
- Recovery from prolonged outages
- Long-term accidental deletion

Backup-as-a-Service (BaaS) platform for protecting multiple cloud workloads

Data protection for Microsoft 365 users in the cloud



Simplified Shared Responsibility Model For Cloud Data Security Diagram

Loss of data due to user and administrator errors

User-driven errors

"I've misplaced a document... the URL I have does not work anymore!"

"The document version I have is corrupted, all my changes are missing!"

"I accidentally deleted a planner task; I can't find the history anymore"

Admin-driven errors

"I've updated the apps on my site, but I need to roll back some changes."

"I've broken the inheritance on my site, people can't see my files anymore!"

"A user left the company six months ago, but we forgot their retention policy!"

Security-driven errors

Malicious user attacks
Ransomware / malware

Service level agreement (SLA) compliance

Legal discovery

Data protection in a world of high risk

 Whose responsibility is it to protect SaaS workload data?

Microsoft Services Agreement: “We [Microsoft] recommend that you regularly backup your content and data...using third-party apps and services.”

The risk: 3 out of 4 organizations *do not* use a data protection solution to protect their Software-as-a-Service data.



FEATURE

Businesses still lax about SaaS backup

The solution: A cloud-to-cloud solution for backup



FOR INFRASTRUCTURE & OPERATIONS PROFESSIONALS

Back Up Your SaaS Data — Because Most SaaS Providers Don't

Cloud-To-Cloud Backup Is The Only Practical Option For SaaS Data Protection

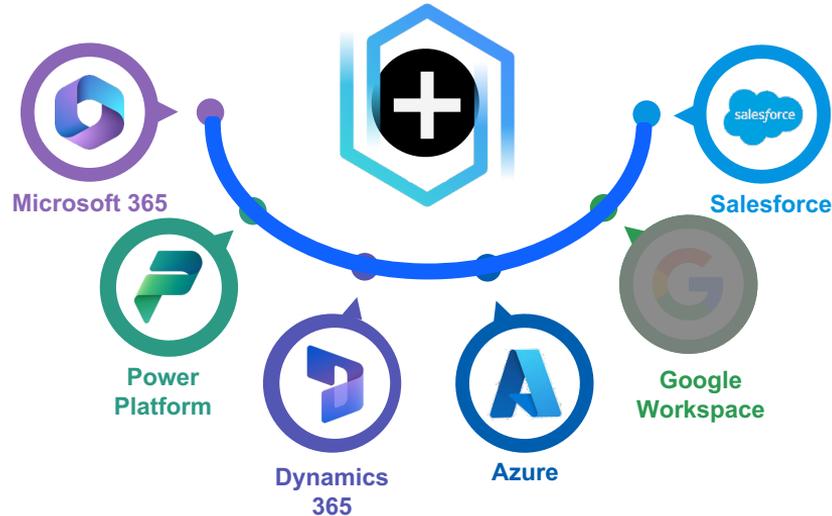
December 29, 2017

By Naveen Chhabra with Glenn O'Donnell, Will McKeon-White, Bill Nagel

Storage Protect for Cloud – Microsoft 365

Comprehensive multi-workload
data protection platform

- Comprehensive platform protection
- Granular restores
- Backup 4x per day
- Restore from previous versions
- Backup storage on client's terms
- Multi-geo support
- Robust reporting
- Correct user and admin errors



Storage Protect for Cloud storage options



IBM Storage Protect
Server S3



IBM Cloud
Object Storage



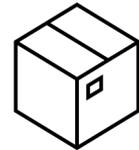
Azure BLOB



AWS S3
And compatible



(S)FTP



DropBox

BYOS
Bring Your Own Storage

SP4C M365 versus Microsoft native

Built-in recovery capability comparison

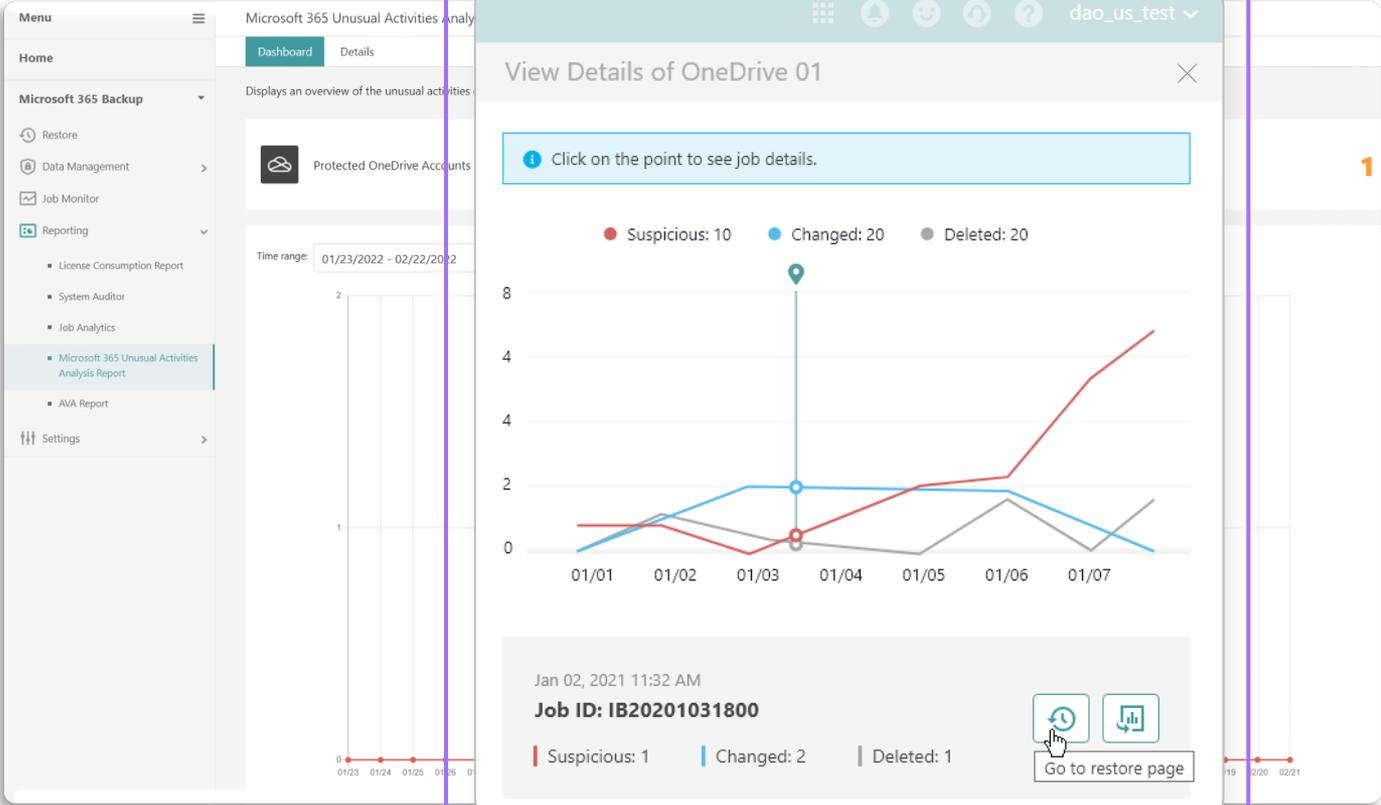
Problem statement	M365 built-in recovery	IBM SP4C M365
A user misplaced a document and can no longer find it. A shared OneNote document was corrupted by parallel edits.	N/A (Not Applicable)	Yes, through self-service or help-desk restore
An administrator updated SharePoint Site settings and has broken the inheritance on the Site. Users have no longer access to their documents now.	N/A	Yes, through restore
A Mailbox or OneDrive of a user that left the company was hard deleted from M365.	N/A	Yes, restore from retained data either point-in-time or standard
A Mailbox item was deleted from inbox and from the recycle bin.	Second level recycle bin keeps mailbox items for a maximum of 30 days.	Yes, through restore, depending on retention settings
Malware/Ransomware detection requires restore beyond built-in data recovery and granularity.	N/A	Yes, point-in-time restore, or standard restore
Malicious attacks from inside or outside the company.	N/A	Yes, through restore
Long-term accidental deletion or legal discovery coverage with selective rollback.	N/A	Yes, through restore

SP4C M365 versus Microsoft native

Built-in recovery capability comparison

Problem statement	M365 built-in recovery	IBM SP4C M365
A Calendar item was deleted from the recycle bin.	Second level recycle bin keeps calendar items for a maximum of 120 days	Yes, through self-service or help-desk restore
An administrator deleted a SharePoint site.	Deleted SharePoint Sites are kept for reactivation for 93 days. For additional 14 days administrators can open an M365 ticket and ask for recovery	Yes, through restore, depending on retention settings
A user used the native “file restore” feature in Teams or OneDrive and did roll back to a too old version.	No solution. Roll forward not possible	Yes, through self-service for OneDrive or help-desk restore
A Team owner did roll back the documents of the complete team by accident.	No solution. Roll forward not possible	Yes, through restore
Loss of data due to departing employees and deactivated accounts beyond retention.	N/A (not applicable)	Yes, through restore
Recovery from prolonged outages; SLA compliance	N/A	Yes, through restore

Ransomware Detection with SP4C Microsoft 365



Proactively detect ransomware events

Early event detection

Quick investigation

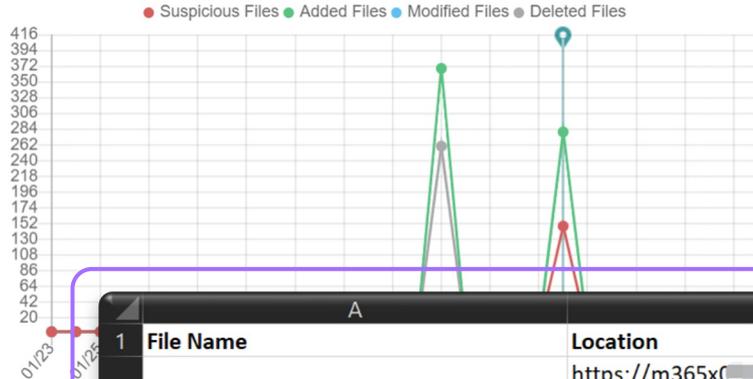
Faster restore with SP4C

- Click the point in chart to view details. You can also download the file list to a local location for further investigation.
- Find a safe date for this OneDrive in the chart below and select a recovery point in the Restore page to recover to a healthy state.

Time range: 01/23/2022 - 02/22/2022



Restore



Quick Investigation

Detailed zoom-in on key activities

Suspicious Files (suspected encryption)

Events Detection (add / delete / modify)

Evidence-based reports for investigation

	A	B	C	D
1	File Name	Location	File Status	Unusual Activity Detected Time
		https://m365x0[redacted]-my.sharepoint.com/personal/admin_m365[redacted]_onmicrosoft_com/Documents/Contoso Purchasing Data - Q1.xlsx	Suspicious, Modified	08/10/2021 9:00 AM (UTC)
2	Contoso Purchasing Data - Q1.xlsx	https://m365x[redacted]-my.sharepoint.com/personal/admin_m365x[redacted]_onmicrosoft_com/Documents/Contoso Purchasing Data - Q2.xlsx	Added	08/10/2021 9:00 AM (UTC)
3	Contoso Purchasing Data - Q2.xlsx			

[Go to Restore Page](#)
[Download List](#)

Getting your data to safety – Quick Restore

Select and restore the data in OneDrive for Business:

Name: Backup Time Range: Level:

<input type="checkbox"/> Name	Recovery Point	<input type="button" value="Restore"/>
<input type="checkbox"/> admin@M365x onmicrosoft.com	Feb 3, 2022 10:15 PM	

1

Thu Feb 03 2022

- Suspicious Files: 0
- Added Files: 0
- Modified Files: 0
- Deleted Files: 0

[Go to Restore Page](#) [Download List](#)

Automatically load the best restore point directly from our reports.

Proactive Detection for Ransomware Attacks

Problem Data Protection



Individual user accidentally downloaded an attachment which caused one of their personal files to get encrypted. A One-Drive sync brought it to the cloud.

Solution



Alert for suspicious activity



Quickly identify source file



Avoid ransom costs and downtime

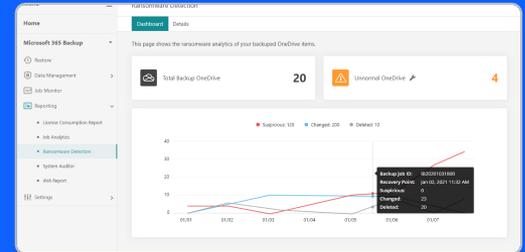


Minimize risk and fire drills



Minimize IT burden

How can we help?



Early event detection

Real-time insights and guidance

Granular level restore

Storage Protect for Cloud Microsoft 365 free trial

- 30-day trial setup in 10 minutes

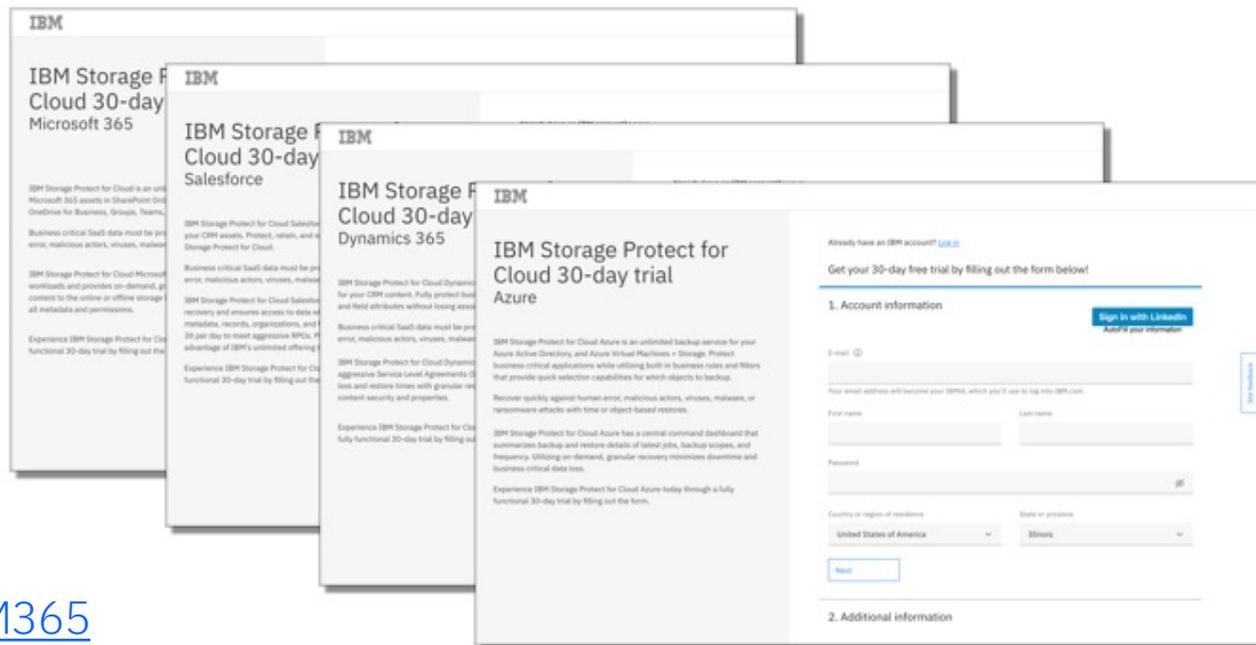
Sign up here:

<https://ibm.biz/TrySP4CM365>

<https://ibm.biz/TrySP4CSalesforce>

<https://ibm.biz/TrySP4CD365>

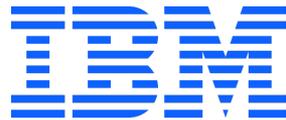
<https://ibm.biz/TrySP4CAzure>



Hvala za pozornost!

David Kosmač

Acting Infrastructure Technical Sales Leader,
Eastern Europe Territories
david.kosmac@ibm.com



Prenos prezentacije:

